|  |
| --- |
| 15th October 2019Acting Chief Inspector ThomasAlliance Roads PolicingBodmin Police StationCornwallTelephone: 101ian@belchamber.net Our ref: PSD/CO/894/19  |

Dear Mr Belchamber

I refer to your complaint against police recorded under the above reference number.

Your complaint was assessed by the Professional Standards Department as suitable to be dealt with by way of Local Resolution.

Thank you for providing us wit your thoughts on this matter.

Chief Inspector Leisk is not responsible for the interpretation of the data that is produced and will only make comment on the information that he is given.

I can assure you that no distortion of any figures was intended and communications are constantly monitored and reviewed to ensure accuracy and maintain integrity.

On behalf of Dorset Police, may I offer our sincere apologies for any discontent that this matter may have caused.

I will ensure that Chief Inspector Leisk is made aware of your thoughts.

I hope that this clarifies his position in this matter.

Enclosed is a leaflet which explains your right of appeal. You should be aware that any appeal must be in writing with your reasons within 28 days of the day following the date of this letter, namely the 13th November 2019; any appeal received after this date will not be considered.

The relevant appeal body for your complaint is the force Complaint Appeals Unit (CAU), the contact details for which are on the enclosed leaflet. Please note that there is no right of appeal to the Independent Office for Police Conduct (IOPC) in this case.

Under the Local Resolution procedure you have a right to view a copy of the complaint record if application is made in writing within a period of three months from the date of this letter.

As a result of complaints made by members of our public we can influence the development of individuals and the working practices of the Devon and Cornwall Police. On behalf of the Force may I take this opportunity to apologise that on this occasion you felt that the service you received fell below the standard which you expected. I hope that any future contact you have with the Police restores your confidence in our service.

Yours sincerely

Acting Chief Inspector Thomas

Alliance Roads Policing